

Zachary Chatterton

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WORK EXPERIENCE

GoDaddy.com – Technical Support

August 2011-Current

- Inbound Sales and Technical Support
 - Handle inbound calls regarding sales and support
 - Communicate clearly in order to resolve customer issues and provide solutions for customer needs.
 - Fast paced environment

Famous Dave's BBQ - Server

November 2007-July 2011

- Certified Trainer
 - Trained new co-workers
 - Expected to lead by example in skills, procedures, and attitude
 - Leader among peers as an extension of the management team
 - Expected to lead in suggestive selling and excel in customer service
- Catering Captain
 - Acted as a representative of the company in the field
 - Responsible to direct a team
 - Expected to uphold standard operating procedures and adapt to unexpected challenges

The Springs: A Foursquare Church

March 2008-November 2009

- New Media Design
 - Served as part of a creative planning team for weekend services
 - Developed an in house graphic design and video production program to create graphics packages, videos, and other supplements to the weekend services.
- Technical Support
 - Troubleshooting for common hardware and software issues for fellow co-workers
 - Developed and maintained multiple websites for various ministries
- Served as a paid pastoral intern for the student ministry.
 - Part of the preaching team for mid-week service
 - Directed and taught for weekend junior high class
 - Planned and directed summer camp and other off-campus events
 - Directed with my wife an urban outreach team focused on engaging students in acts of service to their community
- Attended multiple leadership and church communication conferences including the "Willow Creek LEAD Summit" and "Echo Church Media Conference"

Marie Callendar's – Server/Shift Manager

August 2003-May 2007

- Shift Manager
 - Filled in as part of management team due to vacations or unexpected absences
 - Responsible for reconciling cash and financial documents daily
 - Managed bar inventory
- Certified Trainer
 - Corporately certified to open new stores
 - Responsible for training managers in training on front of house procedures for servers, bartenders and hosts.

VOLUNTEER EXPERIENCE

Habitat for Humanity

- Volunteered building a home in Northern Phoenix with a team from The Springs Church

Without Walls Christian Center

- Served as a volunteer student leader and intern
- Operated projection and audio systems
- Set up and tear down of a mobile ministry in two locations
- Engaged in one-on-one leadership and discipleship training

SKILLS AND STRENGTHS

- Leadership development
- Team development
- Discipleship
- Media/Graphic/Web Design
- Projection and Audio Operation

EDUCATION

Phoenix Seminary

Phoenix, Arizona

Masters of Divinity w/ Emphasis on Biblical Communication Expected Graduation 2013

Arizona State University

Tempe, Arizona

Bachelor of Arts in Religious Studies December 2006

FAMILY INFORMATION

Married in July 2006 to Tara. Tara is starting her second year at Ottawa University and Phoenix Seminary in pursuit of a Masters in Professional Counseling and graduate diploma in Pastoral Counseling. Looking forward to starting a family after her graduation. Together have a passion to see students live lives completely submitted to the call of God and cause of Christ.